

The Reverend Mary Q. Browne
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EXPERIENCE

- Manager, Department of Spiritual Care, York Street Campus/Yale New Haven Hospital (2019 to present, Yale New Haven Health System, New Haven, CT)
- Director, Chaplaincy Services, Memorial Hermann Southwest Hospital/
Faculty of System Clinical Pastoral Education Program (2014–2019 Memorial Hermann Health System, Houston, TX)
- Chaplain/CPE Supervisor (2012–2014, South Texas Veterans Health Care System, San Antonio, TX)
- Chaplain/CPE Supervisory Education Student (2009–2012, Department of Veterans Affairs, Pittsburgh Healthcare System, Pittsburgh, PA)
- Psychotherapist (2005–2012, Pittsburgh Pastoral Institute, Pittsburgh, PA)
- Vicar (Internship) (2007-2008, Our Redeemer Lutheran Church, McMurray, PA)
- Contract Chaplain (2006-2008, Mayview State Hospital, Bridgeville, PA)
- Director of Youth and Small Group Ministries (1998-2001, Bethlehem Lutheran Church, Glenshaw, PA)

PROFESSIONAL SKILLS

- **Manager, Spiritual Care, York St. Campus, Yale New Haven Hospital (5 years)**
- Manage a 22-member staff, including an office coordinator, fulltime, part time, and per diem chaplains and Eucharistic ministers
 - Develop and maintain high quality standards of professional chaplaincy practice
 - Responsible for hiring, orientation, supervision, planning and providing leadership
 - Prepare budget and oversee the department's annual operations within the approved budget limits
 - Remain current with standards and innovations in the chaplaincy field and provide input regarding review, evaluation and modification of chaplaincy programs to meet the changing needs of the YNHH patient population.
 - Serve on the YNHH Adult Ethics Committee, and participate in consultations
 - Provide for education of Yale Schools of Medicine and Nursing in chaplaincy services and ethics education
- Program director for ACPE Clinical Pastoral Education program
 - Oversee ongoing accreditation to provide high quality Clinical Pastoral Education programming in compliance with ACPE standards
 - Responsible for the overall management, leadership, coordination, and evaluation of the department's spiritual educational programs
 - Develop curriculum, facilitate group and individual education of residency program for 4 chaplain residents

- Screen applications, interview and orient new students
- **Director, Chaplaincy Services Memorial Hermann Southwest Hospital/ Faculty of System Clinical Pastoral Education Program (5 years)**
 - Ensure quality spiritual care delivery by staff chaplain, administrative assistant, 5 residents (annually), 10 supplemental chaplains, 25 ministry volunteers and clergy surrogates, including implementation of annual goals
 - Increased HCAPS spiritual needs scores from 53rd percentile in FY15 to 88th percentile in FY17
 - Develop and oversee budgets related to MH Southwest Hospital and supplemental chaplains
 - Collaborate with faculty in recruiting and interviewing candidates for CPE program
 - Develop curriculum and facilitate group and individual education for residents and interns in multi-staff/multi-site CPE program
- **Chaplain/CPE Supervisor (2 years)**
 - Direct program of Clinical Pastoral Education, including securing additional fellowship slots through Office of Academic Affiliations, maintaining accreditation and curriculum development
 - Faculty of University of Texas/VA joint interdisciplinary palliative care fellowship program
 - Interview, organize, supervise and evaluate chaplain residents and summer interns
- **Chaplain/CPE Supervisory Education Student (3 years)**
 - Provide spiritual care and counseling to Veterans, their families and staff, including counseling female Veterans in the outpatient clinic
 - Participate in Geriatric Research, Education and Clinical Centers
 - Develop and implement units of CPE for extended, summer and resident groups
 - Provide public worship, lead Bible studies, co-lead support groups
- **Psychotherapist (7 years)**
 - Provide individual, couple and family counseling
 - Perform assessments, write treatment plans, do evaluations and modify goals
 - Provide staff training and workshop presentations for the community
- **Vicar (Internship) (1 year)**
 - Preach monthly; design and lead worship services during Lent
 - Teach adult Sunday school, serve as a confirmation mentor
 - Visit shut-in and hospitalized members; provide pastoral care as needed
- **Contract Chaplain (2 years)**
 - Provide spiritual support to patients in an in-patient psychiatric, pluralistic setting
 - Conduct spiritual assessment, goal planning and evaluation
 - Coordinate and lead spirituality groups
- **MSW Internship (1 year)**
 - Engage in gender specific services for girls 8-18 at Gwen's Girls, Inc,
 - Conduct research on spirituality in social work practice
 - Develop benchmarks for spirituality for use in program planning

- **Director of Youth and Small Group Ministries (3 years)**
 - Plan and coordinate youth activities for middle school through college-aged members, including weekly group meetings, missions trips, and inaugural trip to annual National Youth Gathering
 - Host training for facilitators of small groups
 - Create a small group ministry

EDUCATION

- **2009–2012 VA Pittsburgh Healthcare System**
Clinical Pastoral Education Center, Pittsburgh, PA
Completed 3 400 hour units of CPE as a Chaplain Resident
Completed 6 400 hour units of Supervisory Education
- **2007–2008 Lutheran Theological Seminary, Gettysburg, PA**
Master of Sacred Theology (degree not completed)
- **2004–2006 University of Pittsburgh, Pittsburgh, PA**
Master of Social Work, Certificate of Excellence
- **2001–2002 VA Pittsburgh Healthcare System**
Clinical Pastoral Education Center, Pittsburgh, PA
Completed 2 400 hour extended units of CPE
- **1999–2006 Pittsburgh Theological Seminary Pittsburgh, PA**
Master of Divinity
- **1980–1984 University of Connecticut, Storrs, CT**
B.A., Honors Scholar in Psychology, Cum Laude

CERTIFICATIONS AND MEMBERSHIPS

- ACPE Certified Educator, Association for Clinical Pastoral Education, Inc.(Associate in 2012, Fully certified in 2014)
- Board Certified Chaplain, Association of Professional Chaplains (2011)
- Ecclesiastically Endorsed for ministries of chaplaincy and pastoral education by ELCA (2010)
- Ordained member of the Evangelical Lutheran Church in America (ELCA-2009)
- Licensed Clinical Social Worker (2006)

PUBLICATIONS

- “A Significance of Sacramental Ministry Among Individuals with Severe and Persistent Mental Illness” in Journal of Religion, Disability & Health, 13: 260-273, 2009
- “Who is the Jesus Within Him?” in Journal of Religion, Disability & Health, 13: 176-178, 2009.
- “Peer Group Intimacy and Video Teleconferencing: A Response and Reflections by a CPE Supervisory Education Peer Group” in Reflective Practice: Formation and Supervision in Ministry, vol. 31, 2011. Co-authored by Kurt Shaffert, Patrick Whiteford, Mary Q. Browne and Elizabeth Putnam.
- “Developing Shame Resilience through Pastoral Supervision” in Reflective Practice: Formation and Supervision in Ministry, vol. 33, 2013.